

PRESS RELEASE

Passport 360 impresses Master Drilling with its adaptability

10 September 2019: A leading global expert in drilling solutions for a range of mining clients, including Anglo American and Exxaro, Master Drilling has been a long-standing client of the complete Passport 360 solution.

Established in 1986 by **Danie Pretorius**, and headquartered in Fochville in Gauteng, Master Drilling started off with a single machine. It has since grown into a global giant, and is listed on the Johannesburg Stock Exchange (JSE). Since its first contract with Elandsrand mine, close to Carletonville west of Gauteng, it has expanded to over 20 countries, including Peru, Brazil, Chile, Mexico, Zimbabwe, Zambia, the Democratic Republic of the Congo (DRC), and Burkina Faso.

With over 2 000 employees both locally and internationally, and a range of projects in multiple regions, the company has a high demand for cutting-edge internal processes and procedures. Master Drilling Senior SHERQ Officer **Trevor Booysen** explains that its association with Passport 360 began in 2014 with Kumba Iron Ore.

“Our initial exposure to Passport 360 impressed us as a good contractor management system, to the extent that we have subsequently implemented the full functionality of the complete solution,” Booysen comments. Even though it has project sites where Passport 360 is not deployed, it has adopted the system for its own internal use.

“We have evaluated alternative apps and systems over the years, but Passport 360 is definitely one of the better ones, particularly because it is paperless and therefore extremely easy-to-use.” Booysen adds that, if any operational issues are encountered, a handy ‘live chat’ function supplements good client support.

A particular highlight of Passport 360 from a SHERQ perspective is that it gives advance notification of when any medical or safety licences are about to expire. This removes the burden of allocating an employee to manually verify these and issue reminders, which is both time-consuming and potentially error-prone. Instead, Passport 360 automates such a critical process effortlessly and efficiently.

“The major benefit of such advance notification is it assists us with our own planning, especially with regard to training, which by nature is complex, as it cannot interrupt operations, and must include all relevant personnel,” Booysen explains. Another feature of the solution is that it is readily configurable, with the Passport 360 team on hand to develop and implement any specific requirements.

“This definitely places Passport 360 a cut above the competition. Its willingness to configure its solutions, and the fact that such flexibility is inherent, together with full back-up and support, is critical to us as a global company,” Booysen highlights.

Passport 360’s pioneering health and safety cloud-based platform allows organisations to optimise their administration, health and safety, procurement, and compliance requirements in an integrated online environment.

It aims to improve overall organisational efficiency from the moment the first contractor is engaged, all the way to the end of the project lifecycle. Clients include leading blue-chip companies such as WBHO, Concor, Anglo American, De Beers, and Thyssenkrupp.

“Our solution ensures transparency, productivity, and efficiency within the procurement and onboarding process. We aim to change and improve processes by applying technology that results in

better and more sustainable outcomes for all our clients and stakeholders,” **Siobhan Whitehead**, Director and Co-Founder of Passport 360, concludes.

Ends

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About Passport 360

Passport 360 is the smart solution to your administrative, safety, and procurement needs. We ensure your organisation operates effectively with our automated Passport 360 System. Access information anytime, anywhere in real time. One unified system that seamlessly integrates people, Service Providers, safety and compliance management as well as your plant and equipment.

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