

Engen and DSV Bybox hit the 20 000 mark

Engen partnered with logistics group DSV Global Transport and Logistics (previously UTi Distribution) in 2014 and over the past three years the partnership has gained significant traction, having recently broken the 20 000 parcel barrier.

There are currently 65 DSV Intelligent Bybox lockers at Engen service stations across South Africa.

According to Seelan Naidoo, Engen's General Manager: Retail, the trend towards buy and collect has gained momentum. "Our partnership with DSV Bybox is another way in which we can offer our customers real convenience and take full advantage of this growing trend. Our footprint around the country, as well as our ambitious plans for 2018 will position our partnership as a leading buy and collect service provider," says Naidoo.

How it works

DSV ByBox is an intelligent and automated parcel locker, which offers the public a secure and convenient means to send or receive parcels.

Greg Saffy, MD of UTi Distribution explains how it works. "When ordering online, shoppers simply select the ByBox delivery option to their nearest locker at selected Engen service stations."

Parcels are dispatched the next day, and drivers scan them in at the selected ByBox terminal. The correct one opens automatically, and an SMS is sent to the customer with the delivery location and a PIN number to access the locker.

Customers can also send parcels from and Engen service station via DSV ByBox, he explains.

"Simply buy a DSV PAK from an associated retailer and package it, complete the dispatch note, scan it in at a ByBox terminal and follow the touch screen instructions to put it in the designated locker."

"Engen is excited to be a part of this innovative journey," adds Naidoo. "Together with DSV we are bringing an alternative, user-friendly delivery solution to the South African market. Engen is all about convenient solutions and this service is another way that we are trying to make life better for our customers."