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Ubs Ag Brings Future Of Branch Automation With End-To-End Solution From Diebold

Tailored offering enables cashless transactions and consistent banking experience across all channels



ZURICH, Switzerland-- UBS AG, one of the top 25 financial institutions in the world¹, is teaming with Diebold, Incorporated (NYSE: DBD) to design, build, deploy and maintain its ideal in-branch banking solutions. Collaboratively developed in [Diebold's Europe, Middle East and Africa \(EMEA\) Center of Innovation](#), UBS and Diebold are making cashless banking transactions easy and secure at more than 400 tailored self-service units throughout UBS' 300-branch network in Switzerland.

By providing a consistent omni-channel user experience across UBS' network, the new units allow consumers to conveniently and securely execute transactions such as bill payments or get an overview of assets. In addition, with Diebold's full maintenance services supporting the new units, UBS can ensure maximum availability for its customers.

"UBS is excited to offer the technology that is the next phase in consumer convenience—the ability to perform cashless transactions at the channel that is most preferred by them," said Roland Hallauer, head business lead for teller and ATM, UBS. "Choosing to partner with Diebold's expert design team, who leveraged their extensive industry experience to meet our specific needs, enabled us to build together a flexible and modular solution that not only allows us to drive branch efficiencies, but gives us the opportunity to build off of our existing platform and prepare for the future of self-service transactions."

¹ Tor, M. and Sarfraz, S. (2013, December 23). *Largest 100 Banks in the World*. Retrieved from <https://www.sn1.com/InteractiveX/Article.aspx?cdid=A-26316576-11566>

The flexibility of Diebold's solutions allow UBS to upgrade the units to include advanced self-service security and mobile technologies to increase the security and convenience for UBS' customers.

"We are proud to have leveraged our EMEA Center of Innovation and its unique design capabilities to offer UBS a solution that has the perfect match to the way they want to promote their brand globally and offer their clients a truly unique experience when transacting with UBS," said Bassem Bouzid, senior vice president and managing director, Diebold Europe, Middle East and Africa. "As financial institutions continue to look for ways to differentiate themselves, Diebold's world class teams are uniquely positioned in the industry to collaborate with customers, such as UBS, to deliver software, services and hardware solutions that solve their everyday business challenges."

About UBS

UBS draws on its over 150-year heritage to serve private, institutional and corporate clients worldwide, as well as retail clients in Switzerland. Its business strategy is centered on its pre-eminent global wealth management businesses and its leading universal bank in Switzerland, complemented by its Global Asset Management business and its Investment Bank, with a focus on capital efficiency and businesses that offer a superior structural growth and profitability outlook.

About Diebold

Diebold, Incorporated (NYSE: DBD) is a global leader in providing innovative self-service technology, security systems and related services. Diebold has approximately 16,000 employees worldwide and is headquartered near Canton, Ohio, USA. Visit Diebold at www.diebold.com or on Twitter:

<http://twitter.com/DieboldInc>

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